



FREQUENTLY ASKED QUESTIONS

1. *How do I join the QE team?*

Visit <https://www.flipgive.com/f/936527> or Download the App & Search for QE PAC Set up your account (you just need to enter your email address & a password). You can create your account by clicking on the symbol of the person next to the plus sign. You will need our Unique Team Code to join our team - **KW795Y**. Click Shop Now & off you go!

2. **Is FlipGive free? How much does it cost to use? It sounds too good to be true**

Yes, it's free to use! Unlike other fundraising websites that charge 8-10% fee, FlipGive does not charge fundraisers anything for withdrawing funds raised. Every dollar earned from your online purchases is ours to keep.

3. **How much does FlipGive keep?**

FlipGive makes it's money by negotiating special deals with it's retail partners. Whenever we spend money with one of the retailers they reimburse FlipGive a portion of the purchase amount. FlipGive then take a small percentage of that and then pass the rest of that reimbursement on to our team. It's a win-win-win!

4. **Is this for Online Shopping Only?**

Yes but there are a few different ways to earn cash for our team. Online purchases made through our team page will earn us cash back. You can also purchase eGift cards through our page to be used in-store and at restaurants and events.

5. **How can I use FlipGive for purchases made in stores?**

For those who still enjoy shopping in store, you can continue doing so and simply make the purchase/transaction via your mobile device or at home on your pc/desktop. That way, you're not missing out on the great give backs from our retailers! You can also purchase an eGift card through FlipGive, and then use it towards in store purchases. It's another great way to not miss out on cash!

6. Which stores can I shop from?

Click [here](#) to check out the extensive list to find the brands you and your team and start earning cash on your purchases today!

7. How does Flippgive Max work?

Add FlipGive Max to your browser and every time you visit participating sites where you can earn cash, he'll let you know. To set up go scroll down the FlipGive homepage until you get to the Box with a picture of a dog called Max. Click on the download now button & follow instructions to download.

Nb - Max is only available on desktop/laptops not on mobile devices. Also, it does not work on Safari so you need to be using another browser eg, Firefox

8. How can I protect my privacy?

If you don't want others in your team to be able to view your spending habits then please go into settings (the 3 horizontal lines at the bottom right of the page). Click on the 2 Privacy boxes to show a limited profile with no surname & also to hide the purchase details/brands that you earn cash on. Whilst in Settings you can also update your notification preferences. When you are at the Checkout when you get to the Message section you should select MAKE MY CONTRIBUTION ANONYMOUS. Alternatively, you can use a pseudonym or nickname when setting up your account.